

## WE DELIVER VALUE TO OUR CUSTOMERS

- Improved Quality
- Reduced implementation time
- Best practices assessments
- Certified Mediation of disputes
- Optimize operating costs
- Increased customer satisfaction
- Empowered teams
- Web based Business Simulation Training for Teams
- Leadership development

## WE USE WEB BASED BEST PRACTICE ASSESSMENTS

### Types of Gap Assessments

- Strategic/Organizational Design/Cultural
- Executive, Board, Management, Employee
- Customer Satisfaction
- 360 Degree Leadership
- Climate Surveys

### **Applications:**

Businesses, Not For Profits,  
Churches, Credit Unions, Boards,  
New Leader Baselines, etc.

## Sector experiences :

- **Education** (Master's Level Teaching)
- **Information Technology** (Integration)
- **Mass Transportation** (Process)
- **Tooling and Die** (Ops Improvement)
- **Manufacturing** ( Ops Improvement)
- **Government** (Ops Improvement)
- **Broadcasting** (Strategic Planning & Corporate Acquisitions)
- **Faith-Based** (Strategic Planning)
- **Automotive** (Technical Program, Sales, and Materials Management)
- **Military** (Ops Improvement/Strategy)

CERTIFIED



VIRTUAL CEO®  
SOLUTIONS PROVIDER

**Certified by the American Center For  
Conflict Resolution Institute**

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**Business  
&  
Operations  
Improvement  
  
Coaching,  
  
Facilitation,  
&  
Consulting**

**Call Us for a Free Assessment**  
937.271.1297

## **BUSINESS GROWTH AND OPTIMIZATION**

Since 1993, Trinity Corporation has focused upon helping clients meet their strategic and operational goals.

Our clients are typically principle and customer centered or wish to be. We help you hit your target with **your team** connecting the “dots”.



### **The dots:**

- Financial health
- Lean processes
- Aligned teams
- Win-Win strategies
- Leading edge quality
- Customer satisfaction
- Effective implementations

### **Our Mission**

*To provide high impact coaching and organizational improvement services which result in customers reaching their strategic and operational goals.*

## **Our Vision**

*To be the preferred organizational development solutions provider for medium to small businesses striving to be world-class in principles, people, products, services, processes, and cost/profits.*

We do this by:

- Coaching leaders to lead, managers to manage, employees, teams to excel
- Facilitating root cause solutions
- Using strategic best practices assessments
- Focusing the organization on customers, doing things right (efficient), doing the right things (effective).
- Removing waste from the system

To get solutions that fit...



YOUR SPECIFIC NEEDS

## **Services**

- Strategic and Business Planning
- Organizational/Leadership Development
- Organizational/Leadership Assessment
- Facilitation and Coaching Services
- Business Simulation Team Training
- Learning and improving operations
- Certified Conflict Resolution Mediation

## **Results Oriented**

Achieved, across multiple customers and industries:

- 100% on-time projects meeting cost, quality, and delivery targets
- 100% increase in inventory turns
- \$millions in cost reductions identified
- Reduction in cycle time/cost—Lean Manufacturing
- 50% less time defining organizational gaps
- Increased product/service quality
- Increased customer satisfaction
- 70% Increase in revenue
- 30% reduction in floor space
- 50% reduction in lead time
- 100% increase in profitability
- 40% increase in productivity
- Reduced personnel turnover
- 25% reduced start-up time
- Reduction in labor cost
- 100% increased thru-put